TeleCARE™ Advanced Call Accounting Software (TACAS)

Because Time is Money.

The Perfect Companion to Your PBX

TeleCARE™ Advanced Call Accounting Software (TACAS) is an advanced accounting tool that keeps track of all your telecommunications expenditure.

TACAS features
- comprehensive tracking and reporting
- detailed analysis and breakdown of phone bills by departments or other customizable groupings
- highly advanced and user-friendly system
- discourages non-business phone calls by employees
- helps workforce to operate at optimum performance

TeleCARE™

Advanced Call Accounting Software (TACAS)

TeleCARE™ user interface

MINIMUM HARDWARE REQUIREMENTS

Standalone Machine:
Intel Celeron 333 equivalent or faster with 64MB RAM, 4.3GB HDD, CD-ROM, 1.44 FDD & Parallel Printer

When running with other software
Intel Pentium II 350 or faster with 128MB RAM, 4.3GB HDD, CD-ROM, 1.44 FDD & Parallel Printer

Maximum Extension Capacity	Unlimited (HASP control)
Operating System	Windows 95/98/NT 4
Database	Visual FoxPro
Application	Business Enterprise

Reports to Monitor Phone Bills

1. Comprehensive reports sorted by :
   - Extension
   - Organization of company (division, department, section)
   - Phone-book or destination numbers
   - Account code/project
   - Telephone company
   - Trunk
   - Destination
   - Incoming
   - Year, Month, Day, time, phone charges, etc.

2. Auto printing to individual extension's e-mail box.
3. Day-to-month and month-to-year statistic.
4. Prints reports on extensions that exceeds pre-defined limit or "budget".
5. Exports data in HTML, Excel, Lotus, Crystal, CRV, Paginated text, ODBC, Rich Text, Word, Tab Delimiters and other formats for external processing.

Advanced Software Design

1. Uses Visual FoxPro database which can handle large amount of data for real time application.
2. Upgradable to other DBMS engine on ODBC connection.
3. System design based on hospitality industry and enterprise specification for mission critical operations.
4. Supports scripting for system and process customization.
5. Call records are stored in monthly basis for easy maintenance.
6. Uses ADO that allows future upgrade.

Unique Features

1. CDR via RS232 or TCP/IP
2. Data reprocessing capability after updating rate table or user information.
3. All amendments made to the databases are applied instantaneously.
4. Supports unlimited IDD carrier.
5. Event error/warning log when the system encounters problem.

User Friendly Maintenance

1. User friendly GUI and icons toolbar.
2. Auto backup and purge.
3. Easy entry on tariff table.
4. Auto insertion of extension number in database reduces the administrator's work.
5. Backup files in compressed format to allow easy data storage onto diskette.
6. Restores function for databases in the event that hard disk data is corrupted.
7. Restores database in case of accidental deletion.
8. Rebuilds and compacts database for performance optimization (e.g. printing)

Security

1. Administrator is able to assign different level of access rights for different user.
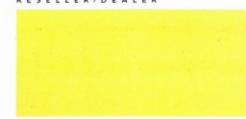2. User's activities (e.g. login or logout) are recorded onto log file.

Optional Features

1. Reports on the Web - to view reports on the web over Internet or Intranet.
2. Multiple sites sharing one CAS system.

Benefits

1. Cuts down company phone bills.
2. Increases productivity by discouraging unproductive chatting by employees
3. Breaks down company phone bill expenses by department, project, division etc.
4. Superior software design & Intranet/Internet environment ready.
5. Value for investment.

* Specifications are subject to change without prior notice

RESELLER/DEALER